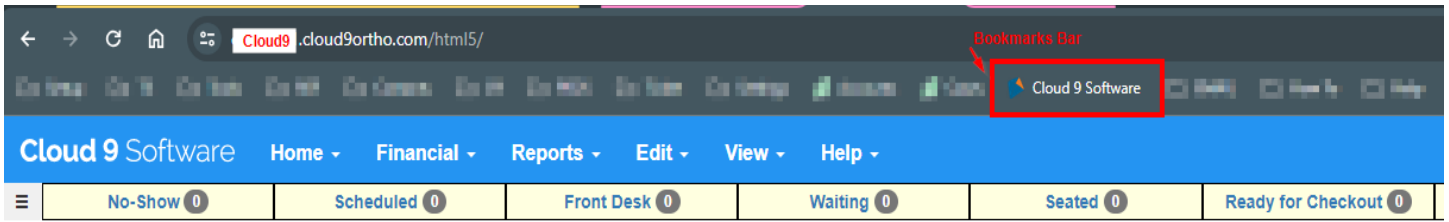
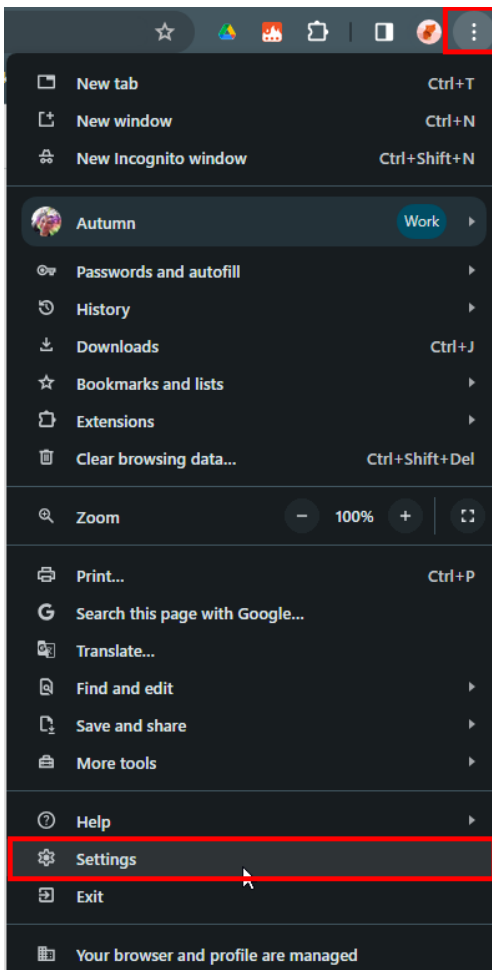


Randomly logged out of Cloud 9 – Chrome Browser

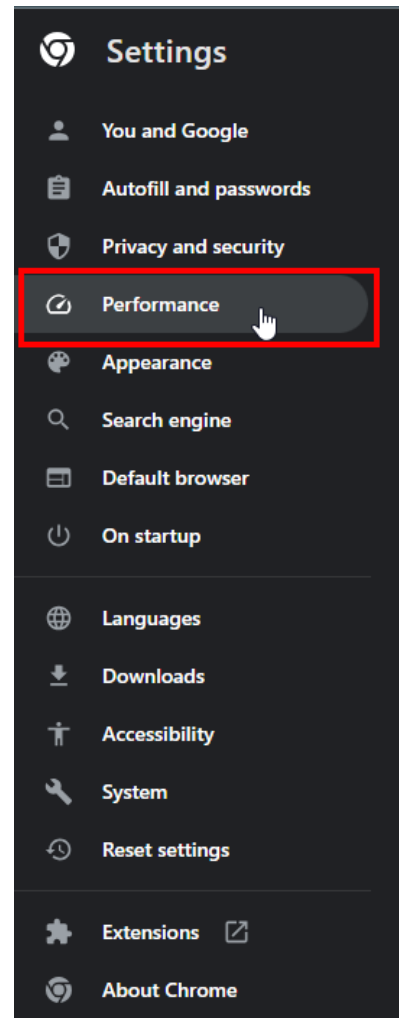
If you are logged out of Cloud 9 at seemingly random times in Chrome, check if you have a bookmark for your site or another Cloud 9 site. If you do have a bookmark, you will need to change the setting in Chrome so that it doesn't log you out.



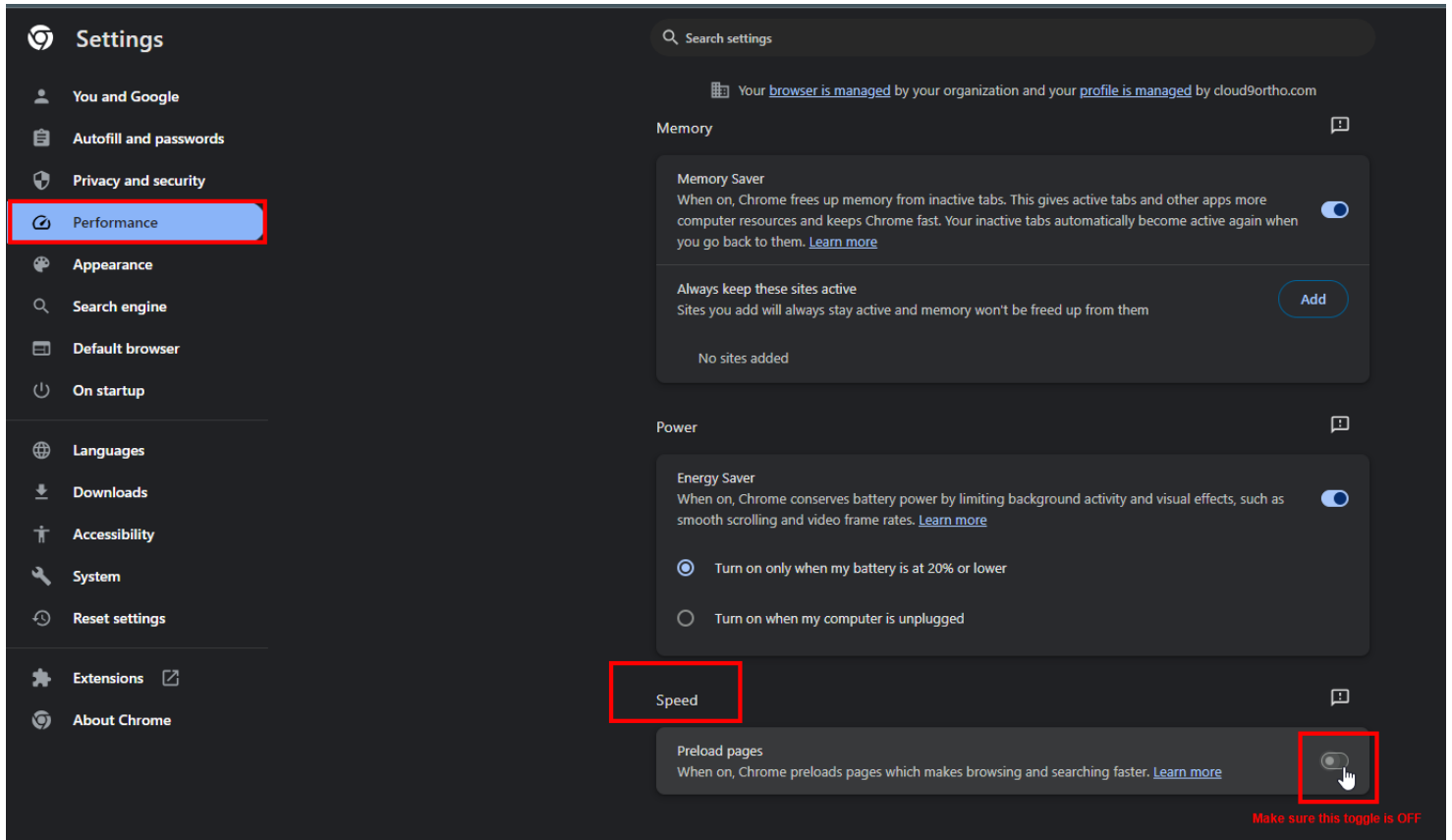
In Chrome, click on the three dots in the upper right corner. Next, click on the Settings option towards the bottom of the list.



Next, click on Performance on the left-hand side of the screen.



Then scroll down to the Speed setting and toggle this setting to the OFF position. It will no longer be lit up or highlighted once you have toggled it off.



After changing the toggle on the Speed setting, you can "X" out or close the Settings screen.

